

**Commonwealth of Massachusetts  
Executive Office of Health and Human Services  
Department of Mental Health**

***Resource Guide  
to  
Emergency Services Programs***



**May 2013**

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## **About Emergency Services Programs, or ESPs**

Every ESP provides behavioral health crisis assessment, intervention and stabilization services through 4 service components: Mobile Crisis Intervention (MCI) services for youth, adult mobile services, ESP community based locations and community crisis stabilization (CCS) services for ages 18 and over. All ESP service components and locations may be accessed through the ESP's toll free number. Where applicable, local numbers for specific locations have also been provided.

It is recommended that individuals and families call the ESPs toll free number first, so the ESP can help them access the most appropriate services. Please refer to [www.masspartnership.com](http://www.masspartnership.com) and click on "ESP" on the left side of the homepage for more information including updates to this directory.

Please note that the ESP catchment areas, or the groups of cities and towns covered by each ESP, do not align with those of the 6 Department of Mental Health Areas.

# BOSTON

**Area: Boston**

**24 hour access number: (800) 981-4357**

Centralized fax number: (617) 414-8306

ESP Provider: Boston Medical Center / Boston Emergency Services Team (B.E.S.T.)

**ESP Director:** Andrea Hall (617) 414-8307 [andrea.hall@bmc.org](mailto:andrea.hall@bmc.org)

**Mobile Crisis Intervention Manager:** Tasha Ferguson (617) 414-8379 [Tasha.Ferguson@bmc.org](mailto:Tasha.Ferguson@bmc.org)

Service Locations	Operating Hours	Cities/Towns in Area
<b>BEST Community Based Location</b> 85 E. Newton Street Boston, MA 02118 (800) 981-4357 (617) 414-8336 Fax (617) 414-8333	<b>7am-11pm weekdays</b> <b>9am-5pm weekends</b>	Boston (Allston, Dorchester, South Boston, Roxbury, West Roxbury, Jamaica Plain, Mattapan, Roslindale, Hyde Park, Lower Mills), Brighton, Brookline, Charlestown, Chelsea, East Boston, Revere, Winthrop
<b>BEST Community Based Location</b> 25 Staniford Street Boston, MA 02114 (800) 981-4357 (617) 523-1529 Fax (617) 523-1207	<b>7am-5pm weekdays</b>	
<b>BEST/Boston Medical Center</b> 818 Harrison Ave Boston, MA 02118 (800) 981-4357 (617) 414-7612 Fax (617) 414-4209	<b>24/7</b>	
<b>BEST/Mass General Hospital</b> 55 Fruit Street Boston, MA 02114 (800) 981-4357 (617) 726-2994 Fax (617) 724-3727	<b>24/7</b>	
<b>BEST Community Crisis Stabilization Program</b> 85 E. Newton Street Boston, MA 02118 (800) 981-4357 617-371-3000 Fax (617) 414-8319	<b>24/7</b>	

## METRO BOSTON

**Area: Cambridge Somerville**

**24 hour access number: 800-981-4357**

Provider: Boston Medical Center / Cambridge Somerville Emergency Services Team (C.S.E.S.T.)

**ESP Director:** Andrea Hall (617) 414-8307 [andrea.hall@bmc.org](mailto:andrea.hall@bmc.org) Direct Fax: (617) 414-4769

**Mobile Crisis Intervention Manager:** Tasha Ferguson (617) 414-8379 [Tasha.Ferguson@bmc.org](mailto:Tasha.Ferguson@bmc.org)

Service Locations	Operating Hours	Cities/Towns in Area
<b>CSEST Community Based Location</b> 660 Broadway Somerville, MA 02145 (617) 616-5111 Fax (617) 623-1817 <span style="float: right;">800-981-4357</span>	<b>7am-11pm weekdays</b> <b>11am-7pm weekends</b>	Cambridge, Somerville
<b>CSEST / Cambridge Hospital</b> 1493 Cambridge Street Cambridge, MA 02139 (617) 665-1560 Fax (617) 616-5410 <span style="float: right;">800-981-4357</span>	<b>24/7</b>	
<b>CSEST Community Crisis Stabilization Program</b> 600 Broadway (617) 616-5472 Fax (617) 623-1817 <span style="float: right;">800-981-4357</span>	<b>24/7</b>	

**Area: Norwood**

**24 hour access number: 800-529-5077**

ESP Provider: Riverside Community Care

**ESP Director:** Sue Burton (781) 769-8674 [sbourton@riversidecc.org](mailto:sbourton@riversidecc.org)

**Mobile Crisis Intervention Manager:** Chia Hsuan Wu (800) 529-5077 [chiahsuanwu@riversidecc.org](mailto:chiahsuanwu@riversidecc.org)

<b>Riverside Community Based Location</b> 190 Lenox Street Norwood, MA 02062 (781) 769-8674 Fax (781) 440-0740 <span style="float: right;">(800) 529-5077</span>	<b>8am-8pm weekdays</b>	Canton, Dedham, Dover, Foxboro, Medfield, Millis, Needham, Newton, Norfolk, Norwood, Plainville, Sharon, Walpole, Wellesley, Weston, Westwood, Wrentham
<b>Riverside Community Based Location</b> 15 Beacon Ave Norwood, MA 02062 (781) 769-8674 Fax (781) 769-6072 <span style="float: right;">(800) 529-5077</span>	<b>8pm-8am weekdays</b> <b>24 hours weekends</b>	
<b>Riverside Community Crisis Stabilization Program</b> 15 Beacon Ave Norwood, MA 02062 (781) 769-1342 Fax (781) 769-0197 <span style="float: right;">(800) 529-5077</span>	<b>24/7</b>	

<b>Area: South Shore</b>		<b>24 hour access number: (800) 528-4890</b>	
<b>ESP Provider: South Shore Mental Health (SSMH)</b>			
<b>ESP Director:</b> Pam Weissman (617) 774-6065 <a href="mailto:pweissma@ssmh.org">pweissma@ssmh.org</a>			
<b>Mobile Crisis Intervention Manager:</b> Julie Farris (617) 774-6036 <a href="mailto:jfarris@ssmh.org">jfarris@ssmh.org</a>			
<b>SSMH Community Based Location</b>			Braintree, Cohasset, Hingham, Hull, Milton, Norwell, Quincy, Randolph, Scituate, Weymouth
460 Quincy Ave Quincy, MA 02169 617 774-6036 Fax (617) 479-0356	(800) 528-4890	<b>24/7</b>	
<b>SSMH Community Crisis Stabilization Program</b>			
460 Quincy Ave Quincy, MA 02169 617 774-6036 Fax (617) 479-0356	(800) 528-4890	<b>24/7</b>	

# WESTERN MASSACHUSETTS

**Area: The Berkshires                      24 hour access number: (800) 252-0227**

ESP Provider: The Brien Center for Mental Health and Substance Abuse

**ESP Director:** Christine Decker (413) 441-4511 [cdeck@briencenter.org](mailto:cdeck@briencenter.org)  
**Mobile Crisis Intervention Manager:** Ashley Wilcock (413) 441-6023 [lwilo@briencenter.org](mailto:lwilo@briencenter.org)

Service Locations	Operating Hours	Cities/Towns in Area
<b>The Brien Center Community Based Location</b> 34 Pomeroy Ave Pittsfield, MA 01201                      (800) 252-0227 (413) 499-0412 Fax (413) 499-0995	<b>24/7</b>	Adams, Alford, Becket, Cheshire, Clarksburg, Dalton, Egremont, Florida, Great Barrington, Hancock, Hinsdale, Lanesboro, Lee, Lenox, Monroe, Monterey, Mount Washington, New Ashford, New Marlboro, North Adams, Otis, Peru, Pittsfield, Richmond, Sandisfield, Savoy, Sheffield, Stockbridge, Tyringham, Washington, West Stockbridge, Williamstown, Windsor
<b>The Brien Center Community Based Location</b> 210 North Street Pittsfield, MA 01201                      (800) 252-0227 (413) 499-0412 Fax (413) 499-0995	<b>8am-8pm 7 days/ week</b>	
<b>The Brien Center Community Based Location</b> 124 American Legion Drive North Adams, MA 01247                      (800) 252-0227 413-664-4541 Fax (413) 662-3311	<b>9am-5pm weekdays</b>	
<b>The Brien Center Community Based Location</b> 60 Cottage Street Great Barrington, MA 01230                      (800) 252-0227 (413) 664-4541 Fax (413) 528-8187	<b>9am-5pm weekdays</b>	
<b>The Brien Center Community Crisis Stabilization Program</b> 34 Pomeroy Ave Pittsfield, MA 01201                      (800) 252-0227 (413) 499-0412 Fax (413) 499-0995	<b>24/7</b>	

<b>Area: Greenfield 24 hour access number: (800) 562-0112</b>		
ESP Provider: Clinical & Support Options		
<b>ESP Director:</b> Dan Sontag (413) 774-5411 <a href="mailto:dsontag@csoinc.org">dsontag@csoinc.org</a> Fax: (413) 773-8429 <b>Mobile Crisis Intervention Manager:</b> Carissa Sinclair (413) 774-5411 <a href="mailto:csinclair@csoinc.org">csinclair@csoinc.org</a>		
<b>Clinical &amp; Support Options Community Based Location</b>		
140 High Street Greenfield, MA 01301 Greenfield, MA 01301 413-774-5411 Fax (413) 773-8429	(800) 562-0112	24/7
<b>Clinical &amp; Support Options Community Based Location</b> 491 Main Street Athol, MA 01331 (978)249-9490 Fax (978) 249-3139	(800) 562-0112	8am-8pm weekdays
<b>Clinical &amp; Support Options Community Crisis Stabilization Program</b> 140 High Street Greenfield, MA 01301 413-772-0249 Fax (413) 773-8429	(800) 562-0112	24/7
<b>Area: Northampton 24 hour access number: (800) 322-0424</b>		
ESP Provider: Clinical & Support Options		
<b>ESP Director:</b> Lise Wessmann (413) 586-5555 <a href="mailto:lwessmann@csoinc.org">lwessmann@csoinc.org</a> <b>Mobile Crisis Intervention Manager:</b> Tanya Parker (413) 586-5555 <a href="mailto:tparker@csoinc.org">tparker@csoinc.org</a>		
Service Locations	Operating Hours	Cities/Towns in Area
<b>Clinical &amp; Support Options Community Based Location</b> 29 North Main Street Florence, MA 01062 (413) 586-5555 Fax (413) 586-2723	(800) 322-0424	24/7
<b>Clinical &amp; Support Options Community Crisis Stabilization Program</b> 29 North Main Street Florence, MA 01062 (413) 586-2973 Fax (413) 582-6893	(800) 322-0424	24/7
		Ashfield, Athol, Bernardston, Buckland, Charlemont, Colrain, Conway, Deerfield, Erving, Gill, Greenfield, Hawley, Heath, Leverett, Leyden, Millers Falls, Montague, New Salem, Northfield, Orange, Petersham, Phillipston, Rowe, Royalston, Shelburne, Shutebury, Sunderland, Turners Falls, Warwick, Wendell, Whately  Amherst, Chesterfield, Cumminton, Easthampton, Florence, Goshen, Hadley, Hatfield, Middlefield, Northampton, Pelham, Plainfield, Westhampton, Williamsburg, Worthington



ESP Provider: Behavioral Health Network

**ESP Director:** Meg Mastriana (413) 301-9352 [meg.mastriana@bhninc.org](mailto:meg.mastriana@bhninc.org)

**Mobile Crisis Intervention Manager:** Kate Hildreth-Fortin (413) 301-9350 [kate.hildreth@bhninc.org](mailto:kate.hildreth@bhninc.org)

<p><b>Behavioral Health Network Community Based Location</b>                  417 Liberty Street                  Springfield, MA 01104                  (413) 733-6661                  Fax (413) 733-7841</p>	<p style="text-align: center;"><b>24/7</b></p>	<p>Agawam, Belchertown, Blandford, Bondsville, Chester, Chicopee, East Longmeadow, Granby, Granville, Hampden, Holyoke, Huntington, Indian Orchard, Longmeadow, Ludlow, Monson, Montgomery, Palmer, Russell, South Hadley, Southampton, Southwick, Springfield, Thorndike, Three Rivers, Tolland, Ware, Westfield, West Springfield, Wilbraham</p>
<p><b>Behavioral Health Network Community Based Location                  Carson Center</b>                  77 Mill Street                  Westfield, MA 01085                  (413) 568-6386                  Fax (413) 572-4144</p>	<p style="text-align: center;"><b>24/7</b></p>	
<p><b>Behavioral Health Network Community Crisis Stabilization Program</b>                  417 Liberty Street                  Springfield, MA 01104                  (413) 733-6661                  Fax (413) 733-7841</p>	<p style="text-align: center;"><b>24/7</b></p>	
<p><b>Behavioral Health Network Community Crisis Stabilization Program                  Carson Center</b>                  77 Mill Street                  Westfield, MA 01085                  (413) 568-6386                  Fax (413) 572-4144</p>	<p style="text-align: center;"><b>24/7</b></p>	
<p><b>Behavioral Health Network Community Crisis Stabilization Program</b>                  40 Bobala Road                  Holyoke, MA 01104                  (413) 532-8016                  Fax (413) 532-8205</p>	<p style="text-align: center;"><b>24/7</b></p>	

<b>CENTRAL MASSACHUSETTS</b>		
<b>Area: Metro West</b> <b>24 hour access number: (800) 640-5432</b>		
ESP Provider: Advocates		
<b>ESP Director:</b> Sarah Trongone (508) 661-2049 <a href="mailto:strongone@advocatesinc.org">strongone@advocatesinc.org</a> <b>Mobile Crisis Intervention Manager:</b> Casey Doherty (781) 893-2003 <a href="mailto:cadohert@advocatesinc.org">cadohert@advocatesinc.org</a> <b>Mobile Crisis Intervention Manager:</b> John DeRonk (508) 661-2043 <a href="mailto:jderonk@advocatesinc.org">jderonk@advocatesinc.org</a>		
<b>Service Locations</b>	<b>Operating Hours</b>	<b>Cities/Towns in Area</b>
<b>Advocates Community Based Location</b> 354 Waverly Street Framingham, MA 01702      (800) 640-5432 (508) 872-3333 Fax (508) 875-2600	<b>24/7</b>	Acton, Ashland, Arlington, Bedford, Belmont, Boxborough, Burlington, Carlisle, Concord, Framingham, Holliston, Hopkinton, Hudson, Lexington, Lincoln, Littleton, Maynard, Marlborough, Natick, Northborough, Sherborn, Southborough, Stow, Sudbury, Waltham, Watertown, Wayland, Westborough, Wilmington, Winchester, Woburn
<b>Advocates Community Based Location</b> 28 Mill Street Marlboro, MA 01752      (800) 640-5432 (508) 786-1584 Fax (508) 786-1585	<b>24/7</b>	
<b>Advocates Community Based Location</b> 675 Main Street Waltham, MA 02451      (800) 540-5806 (781) 893-2003 Fax (781) 647-0183	<b>24/7</b>	
<b>Advocates Community Crisis Stabilization Program</b> 28 Mill Street Marlboro, MA 01752      (800) 640-5432 (508) 786-1580	<b>24/7</b>	
<b>Area: North County</b> <b>24 hour access number: (800) 977-5555</b>		
ESP Provider: Community HealthLink Inc.		
<b>ESP Director:</b> Karen Duby (978) 840-9301 <a href="mailto:kduby@communityhealthlink.org">kduby@communityhealthlink.org</a> <b>Mobile Crisis Intervention Manager:</b> Glenn Green (508) 373-7982 <a href="mailto:ggreen@communityhealthlink.org">ggreen@communityhealthlink.org</a>		
<b>Community HealthLink, Inc. Community Based Location</b> 40 Spruce Street Leominster, MA 01453      (800) 977-5555 (978) 534-6116 Fax (978) 537-4966	<b>24/7</b>	Ashburnham, Ashby, Ayer, Barre, Berlin, Bolton, Clinton, Fitchburg, Gardner, Groton, Hardwick, Harvard, Hubbardston, Lancaster, Leominster, Lunenburg, New Braintree, Oakham, Pepperell, Princeton, Rutland, Shirley, Sterling, Templeton, Townsend, Westminster, Winchendon
<b>Community HealthLink Community Based Location</b> 10 Parker Street Gardner, MA 01440      (800) 977-5555 (978) 630-4740 Fax (978) 630-4765	<b>8am-6pm weekdays</b>	
<b>Community HealthLink Community Crisis Stabilization Program</b> 40 Spruce Street Leominster, MA 01453      (800) 977-5555 (978) 534-6116 Fax (978) 534-3294	<b>24/7</b>	

<b>Area: South County</b> <b>24 hour access number: (800) 294-4665</b>		
ESP Provider: Riverside Community Care		
<b>ESP Director:</b> Deb Gardner (508) 634-3420 <a href="mailto:dgardner@riversidecc.org">dgardner@riversidecc.org</a> <b>Mobile Crisis Intervention Manager:</b> Hilda Miller (800) 634-3420 <a href="mailto:hmillier@riversidecc.org">hmillier@riversidecc.org</a> <b>Mobile Crisis Intervention Manager:</b> Susan Butler-Moore (508) 765-3035 <a href="mailto:sbutler@harringtonhospital.org">sbutler@harringtonhospital.org</a>		
<b>Service Locations</b>	<b>Operating Hours</b>	<b>Cities/Towns in Area</b>
<b>Riverside Community Based Location</b> 32 Hamilton Street Milford, MA 01757 (800) 294-4665 (508) 634-3420 Fax (508) 422-9644	<b>24/7</b>	Bellingham, Blackstone, Brimfield, Brookfield, Charlton, Douglas, Dudley, East Brookfield, Franklin, Holland, Hopedale, Medway, Mendon, Milford, Millville, Northbridge, North Brookfield, Oxford, Southbridge, Sturbridge, Sutton, Upton, Uxbridge, Wales, Warren, Webster, West Brookfield
<b>Riverside Community Based Location</b> 206 Milford Street Upton, MA 01568 (800) 294-4665 (508) 529-7000 Fax (508) 529-7001	<b>8am-5pm weekdays</b>	
<b>Riverside / Harrington Memorial Hospital</b> 100 South Street Southbridge, MA 01550 (800) 294-4655 (508) 765-3035 Fax (508) 764-2434	<b>8am-8pm 7 days / week</b>	
<b>Riverside Community Based Location GB Wells Center</b> 29 Pine Street Southbridge, MA 01550 (800) 294-4655 (508) 765-9167 Fax (508) 764-2434	<b>8:30am-8:30pm M-Th 8:30am-5pm Fri</b>	
<b>Riverside Community Crisis Stabilization Program</b> 32 Hamilton Street Milford, MA 01757 (800) 294-4665 (508) 634-3420 Fax (508) 422-9644	<b>24/7</b>	
<b>Area: Worcester</b> <b>24 hour access number: (866) 549-2142</b>		
ESP Provider: Community Healthlink Inc.		
<b>ESP Director:</b> Bill Dwinells (508) 373-7833 <a href="mailto:wdwinells@communityhealthlink.org">wdwinells@communityhealthlink.org</a> <b>Mobile Crisis Intervention Manager:</b> Glenn Green (508) 373-7982 <a href="mailto:ggreen@communityhealthlink.org">ggreen@communityhealthlink.org</a>		
<b>UMASS Community Based Location Community HealthLink</b> 72 Jaques Ave Thayer Building, 2nd floor Worcester, MA 01610 (866) 549-2142 (508) 860-1283 Fax (508) 856-1695	<b>24/7</b>	Auburn, Boylston, Grafton, Holden, Leicester, Milbury, Paxton, Shrewsbury, Spencer, West Boylston, Worcester
<b>UMASS Memorial Medical Center</b> 55 Lake Avenue North Worcester, MA 01655 (866) 549-2142 (508) 334-3562 Fax (508) 856-1695	<b>24/7</b>	
<b>UMASS Community Crisis Stabilization Program Community HealthLink</b> 72 Jaques Ave Thayer Building, 2nd floor Worcester, MA 01610 (866) 549-2142 (508) 860-1283 Fax (508) 856-1695	<b>24/7</b>	

## NORTHEASTERN MASSACHUSETTS

**Area: North Essex**

**24 hour access number: (866) 523-1216**

ESP Provider: Northeast Behavioral Health (formally Health and Education Services (HES))

**ESP Director:** Colleen Babson (978) 744-1585 [cbabson@nebhealth.org](mailto:cbabson@nebhealth.org)

**Assistant ESP Director:** Lenka Phelps (978) 521-7777 [lphelps@nebhealth.org](mailto:lphelps@nebhealth.org)

**Mobile Crisis Intervention Manager:** Alicia Bolognese (978) 744-1585 [abolognese@nebhealth.org](mailto:abolognese@nebhealth.org)

**Mobile Crisis Intervention Manager:** Haskell Brooks (978) 521-7777 [hbrooks@nebhealth.org](mailto:hbrooks@nebhealth.org)

Service Locations	Operating Hours	Cities/Towns in Area
<b>NBH Community Based Location</b> 60 Merrimack Street Haverhill, MA 01830 (800) 281-3223 978-521-7777 Fax (978)521-7767	<b>8am-8pm M-Th</b> <b>8am-5pm Fri</b>	Amesbury, Beverly, Boxford, Danvers, Essex, Georgetown, Gloucester, Groveland, Hamilton, Haverhill, Ipswich, Manchester by the Sea, Marblehead, Merrimac, Middleton, Newbury, Newburyport, Peabody, Rockport, Rowley, Salem, Salisbury, Topsfield, Wenham, West Newbury
<b>NBH Community Based Location</b> 41 Mason Street, Unit #4 Salem, MA 01970 (866) 523-1216 978-744-1585 Fax (978) 744-1379	<b>24/7</b>	
<b>NBH / Salem Hospital - North Shore Medical Center</b> 81 Highland Avenue Salem, MA 01970 (866) 523-1216 (978) 354-4550 Fax (978) 745-9021	<b>24/7</b>	
<b>NBH Community Crisis Stabilization program</b> 41 Mason Street, Unit #4 Salem, MA 01970 (866) 523-1216 978-744-1585 Fax (978) 744-1379	<b>24/7</b>	

**Area: Lawrence**

**24 hour access number: (877) 255-1261**

ESP Provider: Northeast Behavioral Health (formally Health and Education Services (HES))

**ESP Director:** Tom Draper (978) 620-1250 [tdraper@nebhealth.org](mailto:tdraper@nebhealth.org)

**Mobile Crisis Intervention Manager:** Jose Rodriguez (978) 620-1250 [jrodriguez@nebhealth.org](mailto:jrodriguez@nebhealth.org)

<b>NBH Community Based Location</b> 12 Methuen Street 2 <sup>nd</sup> Floor Lawrence, MA 01841 (877) 255-1261 (978)-620-1250 Fax (978) 682-9333	<b>8am-12am</b> <b>7 days / week</b>	Andover, Lawrence, Methuen, North Andover
<b>NBH Community Crisis Stabilization Program</b> 12 Methuen Street 2 <sup>nd</sup> Floor Lawrence, MA 01841 (877) 255-1261 (978)-620-1250 Fax (978) 682-9333	<b>24/7</b>	

<b>Area: Lowell                      24 hour access number: (800) 830-5177</b>		
ESP Provider: Northeast Behavioral Health (formally Health and Education Services (HES))		
ESP Director: Christine Baer (978) 322-5120 <a href="mailto:Cbaer@nebhealth.org">Cbaer@nebhealth.org</a>		
Mobile Crisis Intervention Manager: Cathy Richardson-Brown (978) 322-5120 <a href="mailto:crichardsonbrown@nebhealth.org">crichardsonbrown@nebhealth.org</a>		
<b>NBH Community Based Location</b> 391 Varnum Ave Lowell, MA 01854                      (800) 830-5177 978-322-5120 Fax (978) 322-5134	<b>8am-8pm 7 days / week</b>	Billerica, Chelmsford, Dracut, Dunstable, Lowell, Tewksbury, Tyngsboro, Westford
<b>NBH Community Crisis Stabilization Program</b> 391 Varnum Ave Lowell, MA 01854                      (800) 830-5177 978-322-5120 Fax (978) 322-5134	<b>24/7</b>	
<b>Area: Tri-City                      24 hour access number: (800) 988-1111</b>		
ESP Provider: Eliot Community Services		
ESP Director: James Cropper (781) 581-4422 <a href="mailto:jcropper@eliotchs.org">jcropper@eliotchs.org</a>		
Mobile Crisis Intervention Manager: Donna Kausek (781) 581-4493 <a href="mailto:dkausek@eliotchs.org">dkausek@eliotchs.org</a>		
<b>Eliot Community Based Location</b> 95 Pleasant Street Lynn, MA 01901                      (800) 988-1111 (781) 596-9222 Fax (781) 581-9876	<b>8am-8pm weekdays 9am-6pm weekends</b>	Everett, Lynn, Lynnfield, Malden, Medford, Melrose, Nahant, North Reading, Reading, Saugus, Stoneham, Swampscott, Wakefield
<b>Eliot Community Based Location</b> 173 Chelsea Street Everett, MA 02149                      (800) 988-1111 (781) 388-6220 Fax (781) 581-9876	<b>8am-8pm weekdays 9am-6pm weekends</b>	
<b>Eliot Community Crisis Stabilization Program</b> 95 Pleasant Street Lynn, MA 01901                      (800) 988-1111 (781) 596-9222 Fax (781) 581-9876	<b>24/7</b>	

## SOUTHEASTERN MASSACHUSETTS

**Area: Southern Coast                      24 hour access number: (877) 996-3154**

ESP Provider: Child and Family Services of New Bedford

**Acting ESP Director:** Rebecca Pye (508) 996-3153 [rpye@cfsservices.org](mailto:rpye@cfsservices.org)

**Mobile Crisis Intervention Manager:** Rebecca Pye (508) 996-3153 [rpye@cfsservices.org](mailto:rpye@cfsservices.org)

Service Locations	Operating Hours	Cities/Towns in Area
<b>Child and Family Services Community Based Location</b> 543 North Street New Bedford, MA 02740                      (877) 996-3154 508-996-3154 Fax (508) 991-8082	<b>24/7</b>	Acushnet, Carver, Dartmouth, Duxbury, Fairhaven, Halifax, Hanover, Hanson, Kingston, Marion, Marshfield, Mattapoissett, New Bedford, Pembroke, Plymouth, Plympton, Rochester, Wareham
<b>Child and Family Services Community Based Location</b> 118 Long Pond Rd, Ste 102 Plymouth, MA 02367                      (877) 996-3154 508-747-8834 Fax (508) 747-8835	<b>24/7</b>	
<b>Child and Family Services Community Crisis Stabilization Program</b> 543 North Street New Bedford, MA 02740                      (877) 996-3154 508-996-3154 Fax (508) 991-8082	<b>24/7</b>	

**Area: Brockton                                      24 hour access number: (877) 670-9957**

ESP Provider: \*Brockton Multi-Service Center

**ESP Director:** Mike Zwalsky (508) 285-9400 [mike.zwalsky@massmail.state.ma.us](mailto:mike.zwalsky@massmail.state.ma.us)

**Mobile Crisis Intervention Manager:** Vanessa Goodman (508) 897-2252

[vanessa.goodman@massmail.state.ma.us](mailto:vanessa.goodman@massmail.state.ma.us)

**Mobile Crisis Intervention Director** Jennifer Paine (508) 977-3346 [jennifer.paine@dmh.state.ma.us](mailto:jennifer.paine@dmh.state.ma.us)

<b>Brockton Multi-Service Center Community Based Location</b> 165 Quincy Street Brockton, MA 02302                      (877) 670-9957 508-897-2100 Fax (508) 586-5117	<b>24/7</b>	Abington, Avon, Bridgewater, Brockton, East Bridgewater, Easton, Holbrook, Pocasset, Rockland, Stoughton, West Bridgewater, Whitman
<b>Brockton Multi-Service Community Crisis Stabilization Program</b> 165 Quincy Street Brockton, MA 02302                      (877) 670-9957 508-897-2100 Fax (508) 586-5117	<b>24/7</b>	

<b>Area: Cape Cod and The Islands      24 hour access number: (800) 322-1356</b>		
ESP Provider: *Cape & Islands Emergency Services		
ESP Director: Sarah Stanley (508) 564-9690 <a href="mailto:sarah.stanley@state.ma.us">sarah.stanley@state.ma.us</a>		
Mobile Crisis Intervention Manager: Jean Calvert (508) 564-9696 <a href="mailto:jean.calvert@state.ma.us">jean.calvert@state.ma.us</a>		
Mobile Crisis Intervention Director: Jennifer Paine (508) 894-3958 <a href="mailto:jennifer.paine@dmh.state.ma.us">jennifer.paine@dmh.state.ma.us</a>		
<b>Cape Cod Community Based Location</b> 830County Road Pocasset, MA 02559 (508) 564-9690 Fax (508) 564-9699	(800) 322-1356	24/7
<b>Cape Cod Community Crisis Stabilization Program May Institute</b> 270 Communication Way, Unit 1E Hyannis, MA 02601 (508) 790-4094 Fax (508) 362-5647	(800) 322-1356	24/7
Aquinnah, Barnstable, Bourne, Brewster, Chatham, Chilmark, Cotuit, Dennis, Eastham, Edgartown, Falmouth, Gay Head, Gosnold, Harwich, Hyannis, Mashpee, Nantucket, Oak Bluffs, Orleans, Osterville, Provincetown, Sandwich, Tisbury, Truro, Wellfleet, West Tisbury, Woods Hole, Yarmouth		
<b>Area: Fall River      24 hour access number: (877) 425-0048</b>		
ESP Provider: *Corrigan Mental Health Center		
ESP Director: James Farrelly (508) 235-7251 <a href="mailto:james.farrelly@dmh.state.ma.us">james.farrelly@dmh.state.ma.us</a>		
Mobile Crisis Intervention Manager: Alexis Romanow (508) 235-7222 <a href="mailto:alexis.romanow@massmail.state.ma.us">alexis.romanow@massmail.state.ma.us</a>		
Mobile Crisis Intervention Director: Jennifer Paine (508) 977-3346 <a href="mailto:jennifer.paine@dmh.state.ma.us">jennifer.paine@dmh.state.ma.us</a>		
<b>Corrigan Mental Health Center Community Based Location</b> 49 Hillside Street Fall River, MA 02720 (508) 235-7277 Fax (508) 235-7345	(877) 425-0048	24/7
Assonet, Fall River, Freetown, Somerset, Swansea, Westport		
<b>Area: Taunton / Attleboro      24 hour access number: (800) 660-4300</b>		
ESP Provider: *Norton Emergency Services		
ESP Director: Merleen Mills (508) 285-9400 <a href="mailto:mmills02@massmail.state.ma.us">mmills02@massmail.state.ma.us</a>		
Mobile Crisis Intervention Manager: Susan Gill-Hickey (800) 660-4300 <a href="mailto:susan.gill-hickey@massmail.state.ma.us">susan.gill-hickey@massmail.state.ma.us</a>		
Mobile Crisis Intervention Director: Jennifer Paine (508) 977-3346 <a href="mailto:jennifer.paine@dmh.state.ma.us">jennifer.paine@dmh.state.ma.us</a>		
<b>Taunton / Attleboro Emergency Service Community Based Location</b> 108 West Main St., Bldg. #2 Norton, MA 02766 (508) 285-9400 Fax (508) 285-6573	(800) 660-4300	24/7
<b>Taunton / Attleboro Community Crisis Stabilization Program</b> 108 West Main St., Bldg. #2 Norton, MA 02766 (508) 285-9400 Fax (508) 285-6573	(800) 660-4300	24/7
Attleboro, Berkley, Dighton, Lakeville, Mansfield, Middleborough, North Attleboro, Norton, Raynham, Rehoboth, Seekonk, Taunton		

\* DMH Operated ESP





## Alphabetical Listing of Massachusetts Cities and Towns Covered by ESPs

<a href="#"><u>Abington (Southeastern)</u></a>	<a href="#"><u>Chatham (Southeastern)</u></a>	<a href="#"><u>Greenfield (Western)</u></a>	<a href="#"><u>Marshfield (Southeastern)</u></a>
<a href="#"><u>Acton (Central)</u></a>	<a href="#"><u>Chelmsford (North East)</u></a>	<a href="#"><u>Groton (Central)</u></a>	<a href="#"><u>Mashpee (Southeastern)</u></a>
<a href="#"><u>Acushnet (Southeastern)</u></a>	<a href="#"><u>Chelsea (Boston)</u></a>	<a href="#"><u>Groveland (North East)</u></a>	<a href="#"><u>Mattapan (Boston)</u></a>
<a href="#"><u>Adams (Western)</u></a>	<a href="#"><u>Cheshire (Western)</u></a>	<a href="#"><u>Hadley (Western)</u></a>	<a href="#"><u>Mattapoisett (Southeastern)</u></a>
<a href="#"><u>Agawam (Western)</u></a>	<a href="#"><u>Chester (Western)</u></a>	<a href="#"><u>Halifax (Southeastern)</u></a>	<a href="#"><u>Maynard (Central)</u></a>
<a href="#"><u>Alford (Western)</u></a>	<a href="#"><u>Chesterfield (Western)</u></a>	<a href="#"><u>Hamilton (North East)</u></a>	<a href="#"><u>Medfield (Metro Boston)</u></a>
<a href="#"><u>Allston (Metro Boston)</u></a>	<a href="#"><u>Chicopee (Western)</u></a>	<a href="#"><u>Hampden (Western)</u></a>	<a href="#"><u>Medford (North East)</u></a>
<a href="#"><u>Amesbury (North East)</u></a>	<a href="#"><u>Chilmark (Southeastern)</u></a>	<a href="#"><u>Hanson (Southeastern)</u></a>	<a href="#"><u>Medway (Central)</u></a>
<a href="#"><u>Amherst (Western)</u></a>	<a href="#"><u>Clarksburg (Western)</u></a>	<a href="#"><u>Hancock (Western)</u></a>	<a href="#"><u>Melrose (Northeast)</u></a>
<a href="#"><u>Andover (North East)</u></a>	<a href="#"><u>Clinton (Central)</u></a>	<a href="#"><u>Hanover (Southeastern)</u></a>	<a href="#"><u>Mendon (Central)</u></a>
<a href="#"><u>Arlington (Central)</u></a>	<a href="#"><u>Cohasset (Metro Boston)</u></a>	<a href="#"><u>Harvard (Central)</u></a>	<a href="#"><u>Merrimac (North East)</u></a>
<a href="#"><u>Ashburnham (Central)</u></a>	<a href="#"><u>Colrain (Western)</u></a>	<a href="#"><u>Harwich (Southeastern)</u></a>	<a href="#"><u>Methuen (North East)</u></a>
<a href="#"><u>Ashby (Central)</u></a>	<a href="#"><u>Concord (Central)</u></a>	<a href="#"><u>Hatfield (Western)</u></a>	<a href="#"><u>Middleboro (Southeastern)</u></a>
<a href="#"><u>Ashfield (Western)</u></a>	<a href="#"><u>Conway (Western)</u></a>	<a href="#"><u>Haverhill (North East)</u></a>	<a href="#"><u>Middlefield (Western)</u></a>
<a href="#"><u>Ashland (Central)</u></a>	<a href="#"><u>Cotuit (Southeastern)</u></a>	<a href="#"><u>Hawley (Western)</u></a>	<a href="#"><u>Middleton (North East)</u></a>
<a href="#"><u>Assonet</u></a>	<a href="#"><u>Cummington (Western)</u></a>	<a href="#"><u>Heath (Western)</u></a>	<a href="#"><u>Milford (Central)</u></a>
<a href="#"><u>Athol (Western)</u></a>	<a href="#"><u>Dalton (Western)</u></a>	<a href="#"><u>Hingham (Metro Boston)</u></a>	<a href="#"><u>Millbury (Central)</u></a>
<a href="#"><u>Attleboro (Southeastern)</u></a>	<a href="#"><u>Danvers (North East)</u></a>	<a href="#"><u>Hinsdale (Western)</u></a>	<a href="#"><u>Millis (Metro Boston)</u></a>
<a href="#"><u>Aquinnah (Southeastern)</u></a>	<a href="#"><u>Dartmouth (Southeastern)</u></a>	<a href="#"><u>Holbrook (Southeastern)</u></a>	<a href="#"><u>Milton (Metro Boston)</u></a>
<a href="#"><u>Auburn (Central)</u></a>	<a href="#"><u>Dedham (Metro Boston)</u></a>	<a href="#"><u>Holden (Central)</u></a>	<a href="#"><u>Millville (Central)</u></a>
<a href="#"><u>Avon (Southeastern)</u></a>	<a href="#"><u>Deerfield (Western)</u></a>	<a href="#"><u>Holland (Central)</u></a>	<a href="#"><u>Monroe (Western)</u></a>
<a href="#"><u>Ayer (Central)</u></a>	<a href="#"><u>Dennis (Southeastern)</u></a>	<a href="#"><u>Holliston (Central)</u></a>	<a href="#"><u>Monson (Western)</u></a>
<a href="#"><u>Barnstable (Southeastern)</u></a>	<a href="#"><u>Dighton (Southeastern)</u></a>	<a href="#"><u>Holyoke (Western)</u></a>	<a href="#"><u>Montague (Western)</u></a>
<a href="#"><u>Barre (Central)</u></a>	<a href="#"><u>Dorchester (Boston)</u></a>	<a href="#"><u>Hopedale (Central)</u></a>	<a href="#"><u>Monterey (Western)</u></a>
<a href="#"><u>Becket (Western)</u></a>	<a href="#"><u>Douglas (Central)</u></a>	<a href="#"><u>Hopkinton (Central)</u></a>	<a href="#"><u>Montgomery (Western)</u></a>
<a href="#"><u>Bedford (Central)</u></a>	<a href="#"><u>Dover (Metro Boston)</u></a>	<a href="#"><u>Hubbardston (Central)</u></a>	<a href="#"><u>Mount Washington (Western)</u></a>
<a href="#"><u>Belchertown (Western)</u></a>	<a href="#"><u>Dracut (North East)</u></a>	<a href="#"><u>Hudson (Central)</u></a>	<a href="#"><u>Nahant (North East)</u></a>
<a href="#"><u>Bellingham (Central)</u></a>	<a href="#"><u>Dudley (Central)</u></a>	<a href="#"><u>Hull (Metro Boston)</u></a>	<a href="#"><u>Nantucket (Southeastern)</u></a>
<a href="#"><u>Belmont (Central)</u></a>	<a href="#"><u>Dunstable (North East)</u></a>	<a href="#"><u>Huntington (Western)</u></a>	<a href="#"><u>Natick (Central)</u></a>
<a href="#"><u>Berkley (Southeastern)</u></a>	<a href="#"><u>Duxbury (Southeastern)</u></a>	<a href="#"><u>Hyannis (Southeastern)</u></a>	<a href="#"><u>Needham (Metro Boston)</u></a>
<a href="#"><u>Berlin (Central)</u></a>	<a href="#"><u>East Boston (Boston)</u></a>	<a href="#"><u>Hyde Park (Boston)</u></a>	<a href="#"><u>New Ashford (Western)</u></a>
<a href="#"><u>Bernardston (Western)</u></a>	<a href="#"><u>Eastham (Southeastern)</u></a>	<a href="#"><u>Ipswich (North East)</u></a>	<a href="#"><u>New Bedford (Southeastern)</u></a>
<a href="#"><u>Beverly (North East)</u></a>	<a href="#"><u>East Longmeadow (Western)</u></a>	<a href="#"><u>Jamaica Plain (Boston)</u></a>	<a href="#"><u>New Braintree (Central)</u></a>
<a href="#"><u>Billerica (North East)</u></a>	<a href="#"><u>Easthampton (Western)</u></a>	<a href="#"><u>Kingston (Southeastern)</u></a>	<a href="#"><u>Newbury (North East)</u></a>
<a href="#"><u>Blackstone (Central)</u></a>	<a href="#"><u>Easton (Southeastern)</u></a>	<a href="#"><u>Lakeville (Southeastern)</u></a>	<a href="#"><u>Newburyport (North East)</u></a>
<a href="#"><u>Blandford (Western)</u></a>	<a href="#"><u>Edgartown (Southeastern)</u></a>	<a href="#"><u>Lancaster (Central)</u></a>	<a href="#"><u>New Marlboro (Western)</u></a>
<a href="#"><u>Bolton (Central)</u></a>	<a href="#"><u>Egremont (Western)</u></a>	<a href="#"><u>Lanesboro (Western)</u></a>	<a href="#"><u>New Salem (Western)</u></a>
<a href="#"><u>Boston (Boston)</u></a>	<a href="#"><u>Erving (Western)</u></a>	<a href="#"><u>Lawrence (North East)</u></a>	<a href="#"><u>Newton (Metro Boston)</u></a>
<a href="#"><u>Bourne (Southeastern)</u></a>	<a href="#"><u>Essex (North East)</u></a>	<a href="#"><u>Lee (Western)</u></a>	<a href="#"><u>North Adams (Western)</u></a>
<a href="#"><u>Boxboro (Central)</u></a>	<a href="#"><u>Everett (North East)</u></a>	<a href="#"><u>Leicester (Central)</u></a>	<a href="#"><u>North Andover (North East)</u></a>
<a href="#"><u>Boxford (North East)</u></a>	<a href="#"><u>Fairhaven (Southeastern)</u></a>	<a href="#"><u>Lenox (Western)</u></a>	<a href="#"><u>North Attleboro (Southeastern)</u></a>
<a href="#"><u>Boylston (Central)</u></a>	<a href="#"><u>Fall River (Southeastern)</u></a>	<a href="#"><u>Leominster (Central)</u></a>	<a href="#"><u>Norfolk (Metro Boston)</u></a>
<a href="#"><u>Braintree (Metro Boston)</u></a>	<a href="#"><u>Falmouth (Southeastern)</u></a>	<a href="#"><u>Leverett (Western)</u></a>	<a href="#"><u>Northampton (Western)</u></a>
<a href="#"><u>Brewster (Southeastern)</u></a>	<a href="#"><u>Fitchburg (Central)</u></a>	<a href="#"><u>Lexington (Central)</u></a>	<a href="#"><u>Northbridge (Central)</u></a>
<a href="#"><u>Bridgewater (Southeastern)</u></a>	<a href="#"><u>Florida (Western)</u></a>	<a href="#"><u>Leyden (Western)</u></a>	<a href="#"><u>Northboro (Central)</u></a>
<a href="#"><u>Brighton (Boston)</u></a>	<a href="#"><u>Foxboro (Metro Boston)</u></a>	<a href="#"><u>Lincoln (Central)</u></a>	<a href="#"><u>Northfield (Western)</u></a>
<a href="#"><u>Brimfield (Central)</u></a>	<a href="#"><u>Framingham (Central)</u></a>	<a href="#"><u>Littleton (Central)</u></a>	<a href="#"><u>Norton (Southeastern)</u></a>
<a href="#"><u>Brockton (Southeastern)</u></a>	<a href="#"><u>Franklin (Central)</u></a>	<a href="#"><u>Longmeadow (Western)</u></a>	<a href="#"><u>Norwell (Metro Boston)</u></a>
<a href="#"><u>Brookfield (Central)</u></a>	<a href="#"><u>Freetown (Southeastern)</u></a>	<a href="#"><u>Lowell (North East)</u></a>	<a href="#"><u>Norwood (Metro Boston)</u></a>
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<a href="#"><u>Buckland (Western)</u></a>	<a href="#"><u>Georgetown (North East)</u></a>	<a href="#"><u>Lunenburg (Central)</u></a>	<a href="#"><u>Oak Bluffs (Southeastern)</u></a>
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<a href="#"><u>Carver (Southeastern)</u></a>	<a href="#"><u>Gosnold (Southeastern)</u></a>	<a href="#"><u>Mansfield (Southeastern)</u></a>	<a href="#"><u>Oxford (Central)</u></a>
<a href="#"><u>Charlemont (Western)</u></a>	<a href="#"><u>Granby (Western)</u></a>	<a href="#"><u>Marblehead (North East)</u></a>	<a href="#"><u>Palmer (Western)</u></a>
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<a href="#"><u>Charlton (Central)</u></a>	<a href="#"><u>Great Barrington (Western)</u></a>	<a href="#"><u>Marlborough (Central)</u></a>	<a href="#"><u>Peabody (North East)</u></a>

[Pelham \(Western\)](#)  
[Pembroke \(Southeastern\)](#)  
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[Peru \(Western\)](#)  
[Petersham \(Western\)](#)  
[Pittsfield \(Western\)](#)  
[Phillipston \(Western\)](#)  
[Plainfield \(Western\)](#)  
[Plainville \(Metro Boston\)](#)  
[Plymouth \(Southeastern\)](#)  
[Plympton \(Southeastern\)](#)  
[Pocasset \(Southeastern\)](#)  
[Princeton \(Central\)](#)  
[Provincetown \(Southeastern\)](#)  
[Quincy \(Metro Boston\)](#)  
[Randolph \(Metro Boston\)](#)  
[Raynham \(Southeastern\)](#)  
[Reading \(North East\)](#)  
[Rehoboth \(Southeastern\)](#)  
[Revere \(Boston\)](#)  
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[Rochester \(Southeastern\)](#)  
[Rockland \(Southeastern\)\)](#)  
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[Springfield \(Western\)](#)  
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[Swampscott \(North East\)](#)  
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[Taunton \(Southeastern\)](#)  
[Templeton \(Central\)](#)  
[Tewksbury \(North East\)](#)  
[Tisbury \(Southeastern\)](#)  
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[Winchester \(Central\)](#)  
[Windsor \(Western\)](#)  
[Winthrop \(Boston\)](#)  
[Woburn \(Central\)](#)  
[Woods Hole \(Southeastern\)](#)  
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[Worthington \(Western\)](#)  
[Wrentham \(Metro Boston\)](#)  
[Yarmouth \(Southeastern\)](#)